

PERSONAL DATA PROCESSING PRINCIPLES

The company FixDistribution s. r. o., registered office at Stará Vajnorská 12292/15, 831 04 Bratislava, Company ID: 47441429, registered in the Commercial Register of the Municipal Court of Bratislava III in Sec. Sro., Insert No. 92566/B, telephone: +421 948 248 494, e-mail: info@fixdistribution.sk, website: <https://fixdistribution.sk/> as the controller ("Data Controller") considers your privacy to be important. Therefore, it has created a personal data and cookie processing policy which sets out how your personal data is collected, used, disclosed, transferred, and stored.

Purpose of the processing of personal data and legal basis for the processing of personal data

Purpose: sending newsletters, contacting for the purpose of cooperation, providing information on the basis of a contact form, processing of analytical cookies, processing of essential cookies

Legal basis

The sending of newsletters and the use of analytical cookies on our website is conditional on your active consent on our website within the meaning of Art. 6 (1a) of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as the "Regulation") and Section 13 1 (a) of the Data Protection Act: the data subject has given consent to the processing of their personal data for one or more specific purposes; Without such consent, you will not receive e-mails with FIX news and analytical cookies will not be used.

If you are interested in cooperating with our company, it is possible to contact us via our website, in which case your personal data will be processed in accordance with Art. 6 (1b) of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as the "Regulation") and Section 13 1(b) of the Data Protection Act: the processing of personal data is necessary for the performance of a contract to which the data subject is a party or for the performance of a pre-contractual measure at the request of the data subject.

Under Art. 6 (1c) of the Regulation and Section 13 (1c) of the Personal Data Protection Act: the processing of personal data is necessary pursuant to a special regulation - the data controller is obliged to provide the personal data of the data subject to state institutions pursuant to special regulations.

The use of cookies is necessary and we will respond to your enquiries via the contact form in accordance with Art. 6 (1)(f) of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as the "Regulation") and §13 para. (1f) of the Data Protection Act: processing of personal data processing is necessary for the purposes of the legitimate interests pursued by the data controller or a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require the protection of personal data, in particular where the data subject is a child.

- The data controller has a legitimate interest in processing your personal data sent using the contact form for the processing of your request.
- The data controller has a legitimate interest in processing your personal data through the use of necessary cookies, in order to ensure the proper functioning of the website.

Recipients of personal data

The data controller uses data processors to provide services and process your personal data. Data processors process your personal data exclusively according to the instructions of the Controller and are obliged to comply with generally binding legal regulations on personal data protection. When selecting data processors, the data controller shall ensure that they provide sufficient guarantees that they have taken appropriate technical and organizational measures to ensure that the processing of personal data complies with the requirements of generally applicable law and to ensure the protection of your rights.

The data controller provides your personal data consisting of your e-mail and telephone number to an employee or company providing accounting services, tax services, legal services, or IT services, which ensures the preparation of the response you have requested via the contact form.

The data controller may disclose your personal data to entities authorized under special regulations (e.g., law enforcement authorities, courts, etc.).

Companies to whom your personal data is provided are obliged to protect your data.

Processing of personal data for the newsletter – general advertising

To receive newsletter - general advertising (current offers, information about ongoing promotions and discounts on goods, services and thank you notes) is required for the receipt of newsletter - general advertising. In case of consent, the data operator uses your name, surname, and e-mail when sending such advertising electronically by e-mail. The purpose of data processing is to send newsletters - general advertising (current offers, information about ongoing promotions and discounts on goods, services and thank-you messages that are not personalized advertising) within the meaning of Article 1

a) (a) and Article 7 of the Regulation. Providing the above information is voluntary and you are not obliged to provide it. However, they are necessary to receive the newsletter - general advertising, and you will not receive the information and discounts without providing them.

Cross-border transfer of personal data

There is no cross-border transfer of personal data to third countries outside the European Economic Area or an international organization. This only happens if you consent to the storage of analytical cookies. In this case, your personal data will be transferred to Google LLC in the USA, which is the provider of Google Analytics, which is used by the data controller for the purpose of measuring traffic and activity on the website of the controller.

Retention period of personal data

Purpose of processing personal data	Retention period
Sending marketing messages and news via newsletter	For the duration of the consent or until its revocation
Ensuring the proper functioning of the website through the use of essential cookies	Maximum 1 year
Analysis of website visitor behaviour through analytical cookies	Maximum 2 years
Contacting for cooperation	For the duration of the request or the duration of the contractual relationship
Contact for the purpose of processing the request based on the contact form	While the application is being processed

Your personal data concerning your participation in the database of subscribers of the newsletter -non-personalised/general advertising shall be stored by the data controller for a period of three (3) years, starting from the date of consent, but no longer than until the consent is revoked. After withdrawal of consent, the data controller shall delete your personal data from the database to the extent that it no longer needs to store them, within a period of no more than thirty (30) days. In relation to data that the data controller is obliged to keep for longer periods (for accounting, tax compliance and archiving purposes), the controller shall keep them for the period of time specified by generally binding legislation.

Information about the existence of automated decision-making (profiling)

The data controller does not conduct processing of personal data based on automated individual decision-making or profiling.

Disclosure of your personal data

The provision of your personal data is voluntary, if you do not provide your data for the above purposes, it will not be possible to process your requests.

Rights of the data subject

The person concerned has the right to:

a) request access to personal data concerning the data subject

The data subject shall have the right to be provided with a list of the personal data he or she provides, as well as with information on how his or her personal data are processed.

b) to correct personal data

The data controller shall always keep accurate, complete, and up-to-date personal data. If the data subject considers that the personal data, we hold about him or her is not accurate, complete and up-to-date, he or she may contact us to correct it.

c) to erasure personal data

The data subject shall have the right to erasure of the personal data provided that the grounds specified by law are met, e.g., if the purpose of processing has ended.

d) to restrict the processing of personal data

The data subject has the right to request that we stop using his or her personal data, provided that the legal conditions are met, e.g., if the personal data we hold about him or her is inaccurate.

e) to object to the processing of personal data

The data subject shall have the right to object to the processing of his or her personal data based on the legitimate interests of the controller. If the data controller does not have a compelling legitimate ground for the processing and the data subject objects, the controller shall no longer process the personal data.

f) to withdraw consent

Consent of the data subject shall only be obtained in the terms and conditions of the controller if no other legal ground for processing personal data without consent applies. The provision of personal data and consent in this case is voluntary. Where personal data are processed on the basis of consent, the data subject shall have the right to withdraw his or her consent to the processing of personal data at any time. Withdrawal of consent does not affect the lawfulness of the processing of personal data based on the consent given before its withdrawal. If you have consented to the use of cookies on our website, you have the right to withdraw your consent at any time. You can do this in the cookie settings. If you have subscribed to the newsletter, you can withdraw your consent to receive it at any time at the following e-mail address info@fixdistribution.sk.

g) to transfer personal data

In certain circumstances, the data subject has the right to request the transfer of the personal data that you have provided to us. However, this right of transfer only applies to personal data that you have provided to us on the basis of your consent or on the basis of a contract to which you are a party.

h) to file a complaint with the supervisory authority

The data subject may exercise the rights in question:

- In writing by delivery of the request, in person or by post to the address of the controller's registered office,
- Electronically at the email address: info@fixdistribution.sk,
- By phone at +421 948 248 494,
- In person at the organization's headquarters, where a letter will be exchanged with the data subject on the exercise of the data subject's rights.

Where reasonable doubts arise as to the identity of a data subject who has exercised his or her rights, the data controller shall be entitled to verify his or her identity, for example by requesting additional information, summoning him or her, if appropriate, and verifying his or her identity document or by any other appropriate means.

The data subject also has the right to file a petition or a complaint with the Office for Personal Data Protection of the Slovak Republic, Hraničná 12, 820 07 Bratislava 27; tel. no.: +421 /2/ 3231 3214, e-mail: statny.dozor@pdp.gov.sk.

Contact for sending a reply

If you have any questions regarding the use of cookies on our website, please do not hesitate to contact us, for example by e-mail to info@fixdistribution.sk or by post to FixDistribution s. r. o., Stará Vajnorská 12292/15, 831 04 Bratislava, we will store the data you have provided (your e-mail address, or your name, surname, your telephone number, address) to answer your questions or to process your request. The data will then be deleted if they are no longer necessary for the purpose of the processing, or we will restrict the processing if there are legal obligations to retain them.